

## WTL Limited Warranty Info.

All WTL products are warranted to be free from defects in materials or workmanship for one year from the date of purchase. Within this period, WTL will, at its sole option, repair or replace any components which fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alterations or repairs.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL WTL BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

WTL retains the exclusive right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY

### Procedure for Claims Under Limited Warranty

To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. Online auction confirmations are not accepted for warranty verification, and WTL will not replace missing components from any package purchased through an online auction. WTL retains the exclusive right to either repair or replace the unit with a "newly-overhauled" (NOH) unit or new unit at its sole discretion.

**Step 1:** Call or e-mail WTL Technical Support and describe the problem you are experiencing and request a Return Material Authorization (RMA) tracking number. In addition to your original sales receipt, you will need to provide the unit's serial number (if available), your return shipping address and a day time telephone number.

Phone: 1-800-766-9633

Fax: 904-261-6769

E-mail: [support@welltraveled.net](mailto:support@welltraveled.net)

**Step 2:** Ship product, along with RMA number, to WTL. Once you have received your RMA number, pack the product securely and ship (insured) to the following address:

Well Traveled Living  
716 South 8th Street  
Amelia Island, FL 32034

## WTL Terms

**Payment Terms:** Visa/MC/AE. First order prepaid. Net 30 with approval.

**Returns:** All returns must be approved in writing and are subject to a 20% restocking fee.

**Claims:** If any damage to goods is detected upon receipt, the buyer must refuse delivery. WTL is not responsible for damage suffered in transit or storage. Before accepting any goods, the buyer should examine the shipment carefully. If there is any visible damage to shipping cartons, the buyer should refuse delivery. Claims for damage or shortage by the delivering carrier should be filed with the carrier by the buyer within five days of delivery. Claims for damaged goods must be reported to WTL in writing within five days from receipt of goods. Failure to do so will constitute full acceptance of the goods.

**Product Dimensions/Finishes:** All product dimensions and finishes are approximate. Slight variations from piece to piece are expected.



Mojave SunIR®



Fire Sense®



Patio Sense®