

# Limited One Year Warranty

In order for this limited warranty to be valid. You must be the original purchaser and you must provide the original store receipt showing the purchase date, purchase price and place of purchase. This warranty applies to only those items purchased in original factory-sealed cartons.

This warranty is intended to cover defects in manufacturing and does not apply to any defects caused by negligence, misuse, accidental damage, or improper assembly. Glass and mirrors are excluded from this warranty.


In the unlikely event that a part or a product proves to be defective in material or workmanship. Powell Company will repair or replace it within 1 year from date of purchase, at its service center in Greensboro, North Carolina.

Upon discovery of a defect, please promptly send written notification and the original receipt (photo copy is not acceptable), with the Model number and a clear photo of the unit showing the problem and a full explanation to:  
Powell Company, Attn: Customer Service, P.O. Box 1408, Culver City, California 90232-1408

Powell Company will repair or replace any defective product or missing part. Initially, there is no need for you to send us the product or part you believe is defective. After verification of claim, we will either replace the part or we will send written authorization and a pre-addressed shipping label for the return of any defective product or part. No returns will be accepted without prior written authorization and our special label.

This warranty applies under conditions of reasonable private residential use, and does not extend to cosmetic damage caused by acts of God, accidents, misuse, abuse or neglect.

Liability for incidental or consequential damages is excluded to the maximum extent permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This guarantee gives you specific rights and you may also have other rights which vary from state to state. 

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