

Tunturi fitness equipment Owner's Warranty

WARRANTY TERMS

The consumer is entitled to the applicable legal rights stated in the national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights. The new fitness equipment that you have purchased carries a manufacturer's warranty granted by Tunturi Oy Ltd. The warranty covers manufacturing flaws caused by materials or labour that occur during the warranty period.

Your Tunturi Distributor will, at its discretion, either repair or replace the flawed parts or equipment in accordance with the conditions set out below. The Purchaser's Warranty is only valid if the item is used in an environment approved by Tunturi Oy Ltd for that particular equipment. The product -specific approved environment is stated in the Owner's Manual provided with your equipment. Tunturi Oy Ltd distinguishes three operating environments:

- 1. HOME:** the product is used only by members of the family for whom the product is purchased.
- 2. LIGHT COMMERCIAL:** the product is used by a limited user group, the manner and environment of usage is close to home or controlled testing use, for example in schools, hotels, housing organizations, companies, etc. In light commercial use, the recommended operating time is a maximum of five hours per day.
- 3. GYM:** the product is accessible without limitations to exercisers in a gym. The usage need not be controlled.

Please see the following table for warranty periods specified for individual components. The frame is the basic structure of the fitness equipment as shown in the spare part list of the Owner's Manual.

Warranty period	Warranty period commences from the date of purchase			
	Frame	Treadmill drive motor	Electrical components	Other components
Home use	15 years	15 years	24 months (+ 12 months)	24 months (+12 months)
Light commercial use	12 months	12 months	12 months	12 kk
Gym use	12 months	12 months	12 months	12 kk

Please note that the Purchaser's Warranty terms may vary from one market area to another. The warranty period commences from the date on which the original buyer purchases the equipment; warranty repairs will not extend the warranty period. Please note that registering a product purchased for home use extends the manufacturer's warranty for electrical and other components by twelve (12) months, shown in the above table as (+ 12 months).

WARRANTY LIMITATIONS

This warranty covers manufacturing defects in the fitness equipment as originally packed by Tunturi Oy Ltd. The warranty shall apply only under conditions of normal, recommended use of the product as described in the Owner's Manual and providing that Tunturi Oy Ltd's instructions for installation, maintenance and use have been complied with. Neither Tunturi Oy Ltd's nor the Tunturi Distributors' obligations apply to defects due to reasons beyond their control. The warranty applies only to the original purchaser and is valid only in countries where Tunturi Oy Ltd has an authorised importer.

The warranty does not extend to fitness equipment or components that have been modified without the consent of Tunturi Oy Ltd. Defects resulting from normal wear, misuse, abuse, corrosion, or damage incurred during loading or transportation are not covered. The warranty does not cover sounds or noises emitted during use where these do not substantially impede the use of the equipment and where they are not caused by a fault in the equipment.

The warranty does not cover maintenance activities, such as cleaning, lubricating, and normal part adjustments, nor installation procedures that customers can accomplish themselves, such as changing uncomplicated meters, pedals and other similar parts not requiring any dismantling / reassembling of the fitness equipment. Warranty repairs carried out by other than authorised Tunturi representatives are not covered.

NOTIFICATION OF A DEFECT

The notification of a defect must include the following details:

1. Serial number of the defective product.
2. Date of delivery of the product to the original purchaser.
3. Information about the place and conditions of use of the product (home, light commercial, gym etc.).
4. Precise description of the defect.

- The sales receipt is a precondition to any warranty action; keep the sales receipt in a safe place. Please note that to qualify for the extended warranty period for home use, you need to register your product.
- To facilitate warranty action, keep a record of your registration.

WARRANTY COVERAGE

Under no circumstances shall Tunturi Oy Ltd or the Tunturi Distributor be liable by virtue of this warranty or otherwise for any special, indirect, secondary or consequential damages of any nature arising out of any use or inability to use this equipment.

REPAIRING OR REPLACING A PRODUCT

Despite continuous quality control, individual defects and malfunctions may occur in individual components. Delivering the whole piece of equipment for repair is often unnecessary, as it is usually sufficient to replace the defective part. Enquiries regarding warranties should be made to your Tunturi Distributor or to the retailer.

LABOUR

The warranty covers labour costs for the repair of the equipment for a period of twelve (12) months from the date of the original purchase, provided that the equipment remains in the possession of the original owner.

REGISTRATION FORM

At Tunturi, we want to develop our products and services continuously according to our customers' needs and wishes. For this reason, we kindly ask you to complete the Registration Form as soon as possible, preferably within fourteen days of purchase. By submitting the Registration Form you enable us to serve you as efficiently as possible.

NOTE

1. You will find the location of the serial number for your equipment on the cover of the Owner's Manual. The serial number consists of 11 digits, for example 9A9A-01234H.
2. In the Registration Form, fill in details of one person only.
3. Your registration details will be saved in Tunturi's database. However, we recommend that you print out a personal copy of the completed Registration Form; this copy can be used as a quick reference for information needed in case of any warranty action.